



EHC Employee News...

Eastport Health Care, Inc.

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EHC Staff news is generated for employees & not intended to be published to the community at large

Late Summer Edition of the Quarterly EHC Newsletter!

This is our fourth newsletter, which continues in response to staff request. While this newsletter will continue to include staff news, news from the Board, HRSA feedback, and other updates, we also want your input, ideas and any news to share, so forward info to me as you think of it. Your suggestions to improve it are always welcomed!

~Holly



Did you know there are only 17 more Fridays until Christmas?

Staff News:

- ◇ Marybeth Newman RN has left EHC to become the RN Care Manager for the ACO in Washington County-We will still see her regularly to help with our Medicare Pt's!
- ◇ Brenda Voisine RN is assuming the Director of Pt Care position-So glad to have you!!
- ◇ Anne Leaver LCPC LADC left the BH team effective in July—We wish her the best.
- ◇ Sue Carroll-Duffy will be leaving EHC's BH dept at the end of the month and we wish her well!
- ◇ Dr. Ryan Smith has joined our BH team, providing Psychiatry services in Eastport part-time – Welcome!
- ◇ Bobbie Ritchie has left EHC for a position in the school system closer to home - Best wishes!
- ◇ Deb Kelly joined our Eastport MA team earlier this summer- Welcome aboard!.
- ◇ Abhay Ektare, DDS rescinded his resignation & has chosen to stay on with EHC!! Hooray-so glad to have you!
- ◇ Podiatry welcomes Linda Johnson back as a full-time reception support team member!
- ◇ Vicki Lincoln has joined port in our Machias BH dept –Welcome!
- ◇ Jamie Mitchell is leaving EHC for a new position at the Quoddy Tides- Best wishes!
- ◇ Deb Pottle RN will join the Eastport Medical Team on 9/2 and will be supporting Care management and population health activities for our Pt's-Welcome aboard!
- ◇ Cammi Deschene will begin her new role at EHC as CFO on 9/2. Welcome! She will work with Fred as he transitions towards a well earned retirement.

Inside this issue:

Board News	2
EHC Goals 2014	2
HRSA news	2
Staff Recognition	3
AthenaHealth	3
Employee Activities	3
Employee Wellness	4
Community Circles	4
2014 Holidays	4



EHC Updates

Board News



- ◇ Very successful Board event: Community BBQ—actively seeking staff input on a planning committee for next year’s event-contact Holly if interested
- ◇ Continue recruiting from Machias community for the Board
- ◇ New or revised Policies that have been approved since last report:
 - * *EHC New Patient Welcome Letter*
 - * *Controlled Substance prescribing Policy*
 - * *Controlled Substance Patient Agreement*
 - * *Eastport-Standing Orders*
 - * *Prescription Renewal & Management Policy*
 - * *Prescription Refill Pt Ed Sheet*
 - * *PT_INR Lab Result Management Policy*
 - * *2014 Federal Poverty Table for Sliding Fee /2014 Sliding Fee Ed sheet*
 - * *Whistleblower Policy*
 - * *Corporate Security Policy*

(once approved, new & revised policies are sent out to Program Leads through Theresa’s office)

EHC Goals for 2014:

- ◆ Transition to Athena Health EMR/PM systems—”Go-Live” planned for July 2014. **WE DID IT!! Thanks to all for your support!**
- ◆ Achieve NCQA Level 3 for PCMH – **Plan for late 2014 early 2015**
- ◆ Meet Outreach & Enrollment goals to enroll 400+ uninsured and underinsured individuals in Washington county. **Current status: We have provided guidance and assistance to 429 individuals with 145 fully enrolled in marketplace health plans!**

HRSA News:



- ◆ EHC’s Notice of Grant Award for additional funds was received & is based on our PCMH accreditation. We were guided that additional annual funds will continue in concert with ongoing PCMH status. Great news!
- ◆ Hot off the press: EHC was awarded one of 147 national grants for PCMH facilities improvements! This will support funding for needed renovations & improvements in our Eastport site - Hooray!
- ◆ EHC has one pending grant applications for Medical & BH expansion projects. More info to come...
- ◆ HRSA continues to focus on regulatory compliance, particularly related to Quality Initiatives (PCMH), meeting CMS productivity standards and quarterly reporting. We are currently working on a special project to increase our cervical cancer screening rates with support from Deb Shields.

Staff Recognition

- ◆ Great work by our 2 PCMH teams!! 2nd Qtr data continues to demonstrate improvements in the consistency of meeting or exceeding our required care measures!!
- ◆ EHC would like to recognize Fred Conley's contributions as CFO for 14+ years; and wish him a long and healthy retirement!
- ◆ All of EHC, but especially the Billing Team wants to recognize Deb Shields for her willingness to support various departments and projects...always with a smile!
- ◆ **Saving for one more Item...**



AthenaHealth News

Athena Health Go-Live went off as planned on July 1st 2014! It was not the smoothest first week for this new system, but everyone held their breath (& their tongues) and we made it through!! HUGE THANKS to Ed, Diane, Tina, Angela, Brenda & Dr. Churchill for all of your patience, support & effort to help others during this major transition! We met with our Implementation Manager -Heather for several weeks after Go-Live and we are now transitioned to weekly meetings with our Account Manager -Chris Pushor. He has been on site twice already & has been a great help! Ongoing meetings are held every Wednesday at 1:30 by conference call, so bring your issues, questions and challenges to your Dept Lead who will represent you on these calls. **Everyone's patience, support & effort has been greatly appreciated!!**

New & Improved:

- Our Eastport site is leading the revolution in new phone technology. They began using the new phone system on August 14th. Ed has been key to making this possible & we thank him for his patience & perseverance! Next up for this transition are the Medical & BH offices in Machias, by the end of September. Thanks to all for bearing with us for another big, but vital change!

Employee Activities

- EHC Community BBQ to celebrate Community Health Center Week took place last Friday in Eastport with 25 community members attending. Many thanks to our Medical, Dental & BH teams for their representation and screenings offered and to our many community partners who participated and shared health & wellness info with our visitors! Special Thanks to Ed for his tireless support & Thanks to our Board, who prepared the BBQ and supported the scholarship drive and basket raffle. Congrats to Robin Bickart in our Machias office who was the lucky WINNER!
- We will begin planning our Annual Holiday party in October. Volunteers are needed and ideas are welcome-please contact Theresa if you are interested
- Tina wants everyone to be ready for Monthly Pot Lucks to resume on the last Tuesday of each month (starting 9/30). The theme will be announced soon & a sign-up sheet will be sent around.



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Mission:

The primary goal of Eastport Health Care is to provide the residents of Washington County with the very best quality of comprehensive medical, behavioral health, and dental care and support services possible, regardless of ability to pay



Next Issue: Winter 2015

Employee Wellness



EHC is a participant in the Eastport Healthy Maine Streets (HMS) Employee Wellness initiative. HMS focuses on healthy eating, physical activity, smoking cessation. As a participating member, EHC will provide staff with information related to resources available to promote healthier lifestyle choices.

HMS News:

- ⇒ HMS received a 1 yr extension on this grant
- ⇒ Eastport is planning an upgrade for tennis courts
- ⇒ New signage is being created for Sea St path
- ⇒ Biking/walking maps are being created for Eastport, Deer Island & Campobello
- ⇒ Employees are encouraged to take stretch breaks each day
- ⇒ Coming soon...An artistically created bicycle rack is being made and donated by Jen Hubbard from Quality Counts for our Eastport campus.

Community Circles coming up:

- ◆ Health and Wellness Community Circle: Thurs. Sept 11th at 5:30 pm in the EHC Boardroom in Eastport.
- ◆ Integrated Behavioral Health Community Circle: Thurs. Sept 18th at 5:30 at DECH, Board Room in the MacBride Building.
- ◆ Gay Straight Alliance: Friday Sept 26th at 4:30 pm in the EHC Boardroom in Eastport

2014 Holidays observed at EHC:

- | | |
|--------------------|---------------------|
| ◆ New Year's Day | ◆ Labor Day |
| ◆ President's Day | ◆ Veteran's Day |
| ◆ Memorial Day | ◆ Thanksgiving Day, |
| ◆ Independence Day | ◆ Christmas Day |



***Wishing you all good health & happiness as this year
dwindles down toward 2015!***

Please e-mail any information for our next newsletter to Holly by Jan 10th 2015 ~Thanks!